



Pop-up Blocker Disabling Instructions

Disabling the pop-up blocker on your browser will allow you to access the questionnaire.

Wellscore, the County's health questionnaire vendor, uses an external database that is separate from the County's. For your privacy, to access the questionnaire, you will need to disable your browser's pop-up blocker.

Step 1.

Click on the icon of the browser you are using

or scroll down/refer to the appropriate page for further instructions.



Chrome Browser
pages 2-3



Internet Explorer
page 4

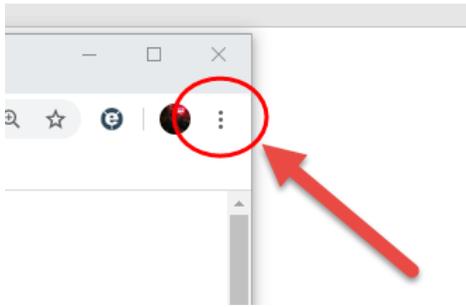


Edge
page 5



Disable Chrome Pop-up Blocker

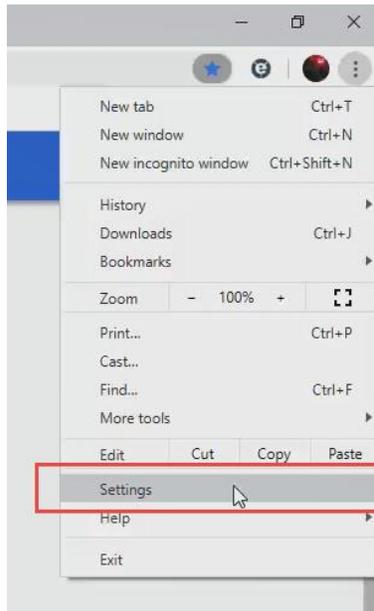
1



Click the 3 *dots* on the top right of the window

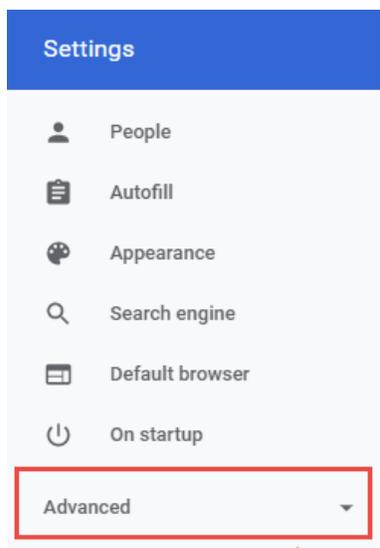
2

Click *settings* from the drop down menu



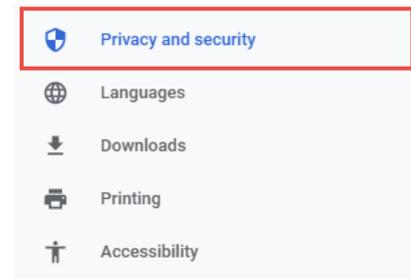
3

Under settings, click *advanced*



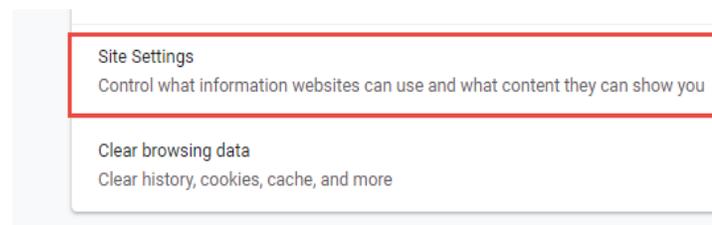
4

Under *Advanced*, click *Privacy and Security*



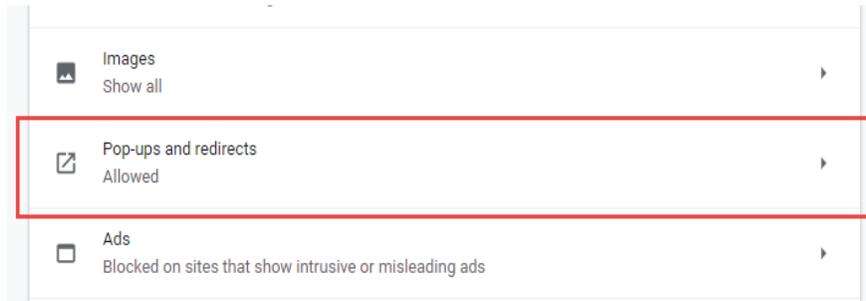
5

Under *Privacy and Security*, click *Site Settings*



6

Click *Pop-Ups and Redirects*



7

Toggle the Blue switch on the right from “blocked” to “allowed”



If you are still having trouble accessing the questionnaire, please send us an email at

Wellness.program@ventura.org

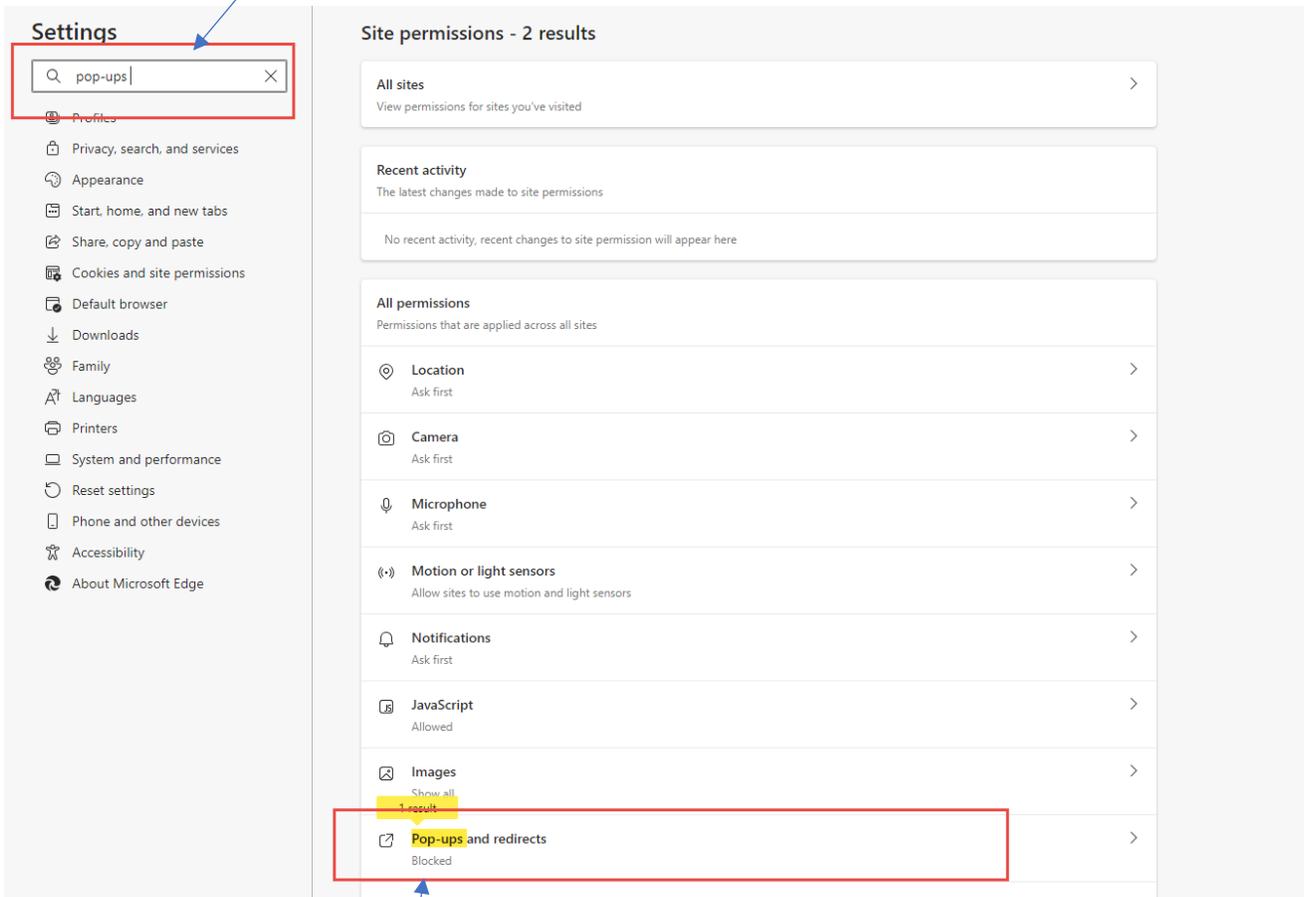


Disable Edge Pop-up Blocker

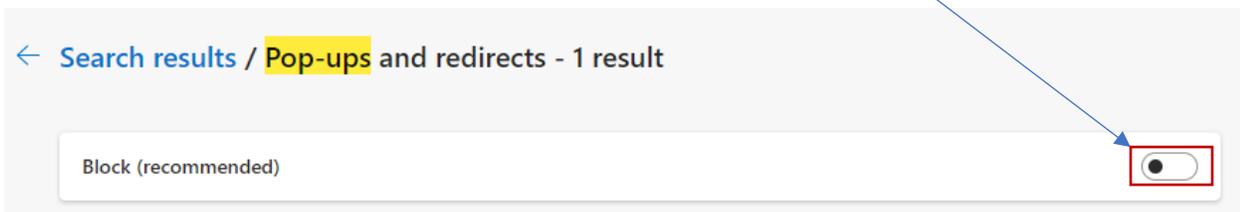
1. Click the three dots on the top right of the window, then click “settings”



2. Type, “Pop-ups” in the search bar



3. Click on “Pop-ups and redirects”
4. Ensure that the “Block” setting is clicked to off, as it is pictured here.



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