

## **Pop-up Blocker Disabling Instructions**

### Disabling the pop-up blocker on your browser will allow you to access the questionnaire.

Wellsource, the County 's health questionnaire vendor, uses an external database that is separate from the County's. For your privacy, to access the questionnaire, you will need to disable your browser's pop-up blocker.

### **Step 1.** Click on the icon of the browser you are using

or scroll down/refer to the appropriate page for further instructions.



Chrome Browser pages 2-3



Internet Explorer page 4



Edge page 5

# Oisable Chrome Pop-up Blocker



2 Click <i>settings</i> from the drop down menu	New tab       Ctrl+T         New window       Ctrl+N         New incognito window       Ctrl+Shift+N         History       J         Downloads       Ctrl+J         Bookmarks       J         Zoom       -         Print       Ctrl+P         Cast       Find         Find       Ctrl+F         More tools       J         Edit       Cut       Copy         Paste       Settings         Help       J         Exit       L	<ul> <li>✔ Under Advanced, click <i>Privacy and Security</i> </li> <li>♥ Privacy and security         <ul> <li>♥ Privacy and security</li> <li>♥ Languages</li> <li>♥ Downloads</li> <li>♥ Printing</li> <li>↑ Accessibility</li> </ul> </li> </ul>
्र	Settings	5
	People	Under Privacy and Security,
Under	â Autofill	click Site Settings
settings,	Appearance	
click	Q Search engine	Site Settings Control what information websites can use and what content they can show yo
advanced	Default browser	Clear browsing data
	() On startup	Clear history, cookies, cache, and more
	Advanced 👻	







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### Toggle the Blue switch on the right from "blocked" to "allowed"

Allowed

If you are still having trouble accessing the questionnaire, please send us an email at

Wellness.program@ventura.org



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File Edit View Favorites	Tools Help			
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After you click on the words, "Menu bar"—you should see the words, "File Edit View Favorites Tools Help".

Click on "Tools" and continue to #3 in the steps above.

If you are still having trouble accessing the questionnaire, please send us an email at



#### 2. Type, "Pop-ups" in the search bar

Settings	Site permissions - 2 results	
Q pop-ups X	All sites View permissions for sites you've visited	>
Privacy, search, and services  Appearance  Start, home, and new tabs  A share, copy and paste	Recent activity The latest changes made to site permissions No recent activity, recent changes to site permission will appear here	
Cookies and site permissions	All permissions Permissions that are applied across all sites	
양 Family 戊카 Languages	Location Ask first	>
<ul> <li>Printers</li> <li>System and performance</li> </ul>	Camera Ask first	>
Reset settings     Phone and other devices	Microphone     Ask first	>
<ul> <li>Accessibility</li> <li>About Microsoft Edge</li> </ul>	((-) Motion or light sensors Allow sites to use motion and light sensors	>
	Notifications     Ask first	>
	JavaScript Allowed	>
_	Images     Show all     trought	>
	Pop-ups and redirects Blocked	>
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- 3. Click on "Pop-ups and redirects"
- 4. Ensure that the "Block" setting is clicked to off, as it is pictured here.



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Wellness.program@ventura.org